VISHWAS APARTMENT

NEWSLETTER

MAR & APR 2019

- 1. The month of the Feb is the shortest of the months in the year. The Romans would know better and they better be answerable for robbing Feb of its two days. The month was also special due to Kumbh 2019.
- 2. Team MC began the month with cleaning of water tanks. All the underground as well as overhead water tanks were cleaned during the second week of the month. The tank cleaning had not been carried out for the last almost two years plus, this was considered a health and hygiene issue and needed to be taken up on priority. Henceforth, the tank cleaning would be carried out on annual basis.
- 3. The Society Intercom which was giving a lot of serviceability and reliability issues was changed with a new 80 line EPABX. The Intercom facility in the lifts was also made operational. While the work was completed in Feb 19, the system could only be stabilized in Mar 19. All the flats were visited by the company technicians to ensure satisfactory connectivity.
- 4. The construction of Society Office was completed during the month of Feb. Beside civil works associated with construction, all the furniture was refurbished and electrical services were also undertaken. The Office inaugurated post SGBM on 10 Mar 19 after a small puja.
- 5. A Special General Body Meeting was conducted on 10 Mar 19. The meeting was attended by a lot of members. The Minute of the Meeting have already been circulated for the information of all members. It is requested that all members of the Society attend the General Body Meeting(s) so the collective wisdom of the internal resource pool of the Society could be utilized in best manner.
- 6. The contract for the repairs and renovation of the fire fighting system in the Society was finalized and the work towards the same commenced in the last week of Mar. It is expected that the same would be completed by mid Apr. Post completion of the work services a fire demonstration would be conducted for the benefit of the residents as well as Society staff. It is requested that maximum number of residents attend this drill to improve their awareness about the fire equipment available in the Society.
- 7. The negotiations were conducted with the contractors for the repairs to the shafts of the Society. The short listed contractor has been asked for downward revision of his quotation as part of contract negotiation. The contract is likely to be finalized by mid Apr and work would commence by Apr end. In accordance with the request made at the

SGBM, it is one more time reiterated / requested to all residents to remove all their D2H antennas, temporary sheds, etc from the shaft area. Any damage to any personal belonging during the period of shaft repair near the respective shaft would be taken care of by the respective residents at their own cost and the Management won't be responsible for the same.

- 8. A PA cum music system with wired as well as cordless microphones was purchased during the month of Mar 19. The system was put to good use during Holi celebrations.
- 9. The festival of colours Holi, was celebrated with enthusiasm by all members. On the festive occasion, all members gathered in the Society lawns and enjoyed the water and colours with each other over a cup of tea and hot pakoras. This followed by a lunch in the Society Community Hall. The participation was encouraging which would the gen-next.
- 10. The MC is making all efforts to ensure quality of service (QoS) to the members. With this mind, the complaint register for the Society Electrician and Plumber is being perused by the Secretary on a daily basis to ensure that the complaints are attended on time. The register needs to be signed by the respective residents after the complaint has been attended. But as a first step to this, the residents need to write the complaint in the register. It is requested that to make this system work, the members should write the complaints in the register and similarly demand the register for signing after the complaint has been attended. The MC would not be responsible if the complaint has not been entered and the plumber or electrician has not responded on phone call.
- 11. Team MC thanks all members for their support and looks forward to continued cooperation to achieve the greater good.

TEAM MC